



# Bailey Propane Company, Inc.

www.baileypropane.com

PO Box 157 ♦ Bailey, Colorado 80421 ♦ *Since 1953* ♦ Phone (303)-838-5411 ♦ Fax (303)-838-3481

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## ATTENTION “WILL CALL” PROPANE CUSTOMERS

Dear Valued Customer;

For “will call” customers not using our Check & Fill program, you are responsible for contacting Bailey Propane for propane delivery service when you have no less than 20% remaining gas in your tank to ensure delivery to a pressurized system. Please be aware customers are subject to running out of gas more often due to heavier usage in the Winter. The National Propane Gas Association and National Fire Protection Association recommends that all *out of gas* situations be leak tested prior to being put back into service. Our insurance **MANDATES** that we perform a leak test on **ALL** out of gas situations. This test is required for your safety to ensure that your system has run out of gas due to usage and not a dangerous leak.

Federal Regulations and Insurance constraints now require:

- That your system must be completely evaluated for leaks
- The pilots **must** be lit by authorized personnel
- A Pressure Check **must** be done on the gas line

### **THE CUSTOMER OR OTHER RESPONSIBLE PARTY MUST BE PRESENT AT TIME OF SERVICE**

There will be a flat fee of \$85.00 for the leak test. If a leak is found that needs repair an appointment will need to be scheduled and an additional charge will apply.

There will be **NO** same day deliveries for out of gas situations.

We strongly recommend that you monitor your tank more closely, call in your order before you are below 20%, or sign up for our Check & Fill program, at no cost, to avoid any *Out Of Gas* worries.

We appreciate your business. Lets work together this winter and stay safe, warm and comfortable. Out of gas situations can be dangerous and miserable, but they **can** be avoided.

If you have any questions, please call our office at 303-838-5411.

Sincerely,

*Bailey Propane Company, Inc.*